

## Motorola Solutions Technical Notification (MTN)

**TITLE:** MOTOTRBO™ IP Site Connect slot setting on Digital channel is greyed out for repeaters using CPS V16.0 Build 823

**TECHNOLOGY:** MOTOTRBO™ CPS and Tools

**SYMPTOMS:**

After a read of a repeater, IP Site Connect setting on Digital channel may be greyed out when using R2.9.0 CPS V16.0 Build 823.

**Note:** This is not an issue in R2.8.5 CPS V15.5 Build 797.

**MODELS / SYSTEM RELEASES / KITS / DATECODES AFFECTED:**

MOTOTRBO™ Repeater units:

SLR5500  
SLR8000  
SLR1000

**SEVERITY RECOMMENDATION:**

[Low / Maintenance - Perform if system exhibits above symptoms](#)

**ROOT CAUSE / DEFINITIVE TEST:**

This issue was introduced in CPS version 16.0 Build 823 during the constraint handling between MOTOTRBO Link and the existing repeater settings.

**WORKAROUNDS AND CORRECTIVE ACTIONS:**

Follow the steps below to make IP Site Connect setting editable:

1. Go to the configuration view of Link Establishment
2. Change Link Type setting to None and then switch back to the original setting of Peer or Master
3. Go to the configuration view of Digital channel to configure Site Connect setting which now becomes editable

**RESOLUTIONS AND REPAIR PROCEDURES:**

Software fix for this issue is expected to be available in R2.10.0 release by Apr, 2019.

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**PARTS REQUIRED (HARDWARE/SOFTWARE):** n/a

**ADDITIONAL INFORMATION:** n/a

**REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:** n/a

**WHEN TO APPLY RESOLUTION:**

After reboot \_\_\_  
After (re)installation \_\_\_  
After upgrade \_\_\_  
After power cycle \_\_\_  
After database restoration \_\_\_  
After failure \_\_\_  
On FRU replacement \_\_\_  
During maintenance \_\_\_  
Immediately \_\_\_  
As instructed \_x\_  
Information only \_\_\_

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