

AMAZING E-TREAT END-USER PROMOTION TERMS & CONDITIONS

1. Time Frame:

The Program (AMAZING e-TREAT) shall be effective from 1st November 2021 to 30th December 2021 ("**Program Period**").

2. The program mechanics:

For purchase of every 4 units of the below-mentioned model of radios ("Eligible Product"), the end customer will be entitled to receive a *TouchnGo credit of the value mentioned against the respective model of radio:

Product Model	*e-TREAT (RM)
CP1300	25
XiR C2620/P3688	30
XiR P6600i Series	50

- 3. This program is only applicable for End Customers in Malaysia, not valid for any Motorola Solutions Partner Empower Authorised Reseller or its subsidiary or affiliate partners.
- 4. The purchase of radios has to be in single receipt. Accumulation of purchase is not allowed.
- 5. "End Customers" is a participant who purchases an Eligible Product from a Motorola Solutions Malaysia Authorised Partners (Platinum, Gold, Silver & Registered Partner) (Please browse through Partner Finder)
- 6. Motorola authorized partner will submit the proof of purchase (Delivery order or Invoice) on behalf of their customers to Motorola Solutions or End customer to submit to Motorola at apac.channelprogram@motorolasolutions.com with the following information: Contact Person Name, email address & handphone no.

- 7. The claim submission (Delivery order or Invoice) must be submitted by latest 18th January 2021. Any late submission will not be entertained.
- 8. e-TREAT TouchnGo credit reload will be credited to End Customer upon sales verification and based on the contact no that provided by the customers.
- 9. Special project (bulk purchase) or tender is not eligible for this program.
- 10. Motorola Solutions reserves the right to verify the claim, including whether the claim submission qualifies as a Participant. Motorola Solutions reserves the right to disqualify any Participant or person tampering with, or conspiring with another person to tamper with, any redemption that does not meet the eligibility requirements or does not comply with these terms and conditions.
- 11. Any redemption without the required proof of purchase documentation will be rejected.
- 12. Redemption items are not transferable, exchangeable or redeemable for cash. Motorola Solutions reserves the right to replace any prize with another of equivalent value without notice. Motorola Solutions accepts no responsibility for any variation in the prize values.
- 13. All ancillary costs, including delivery charges and all state and/or local duties/taxes are the sole responsibility of the end customers. Liability for any tax on the prize is the sole responsibility of the end customers.
- 14. Motorola Solutions reserves the right to modify, withdraw or cancel this promotion (in whole or in part) at any time with or without reason and without prior notices.
- 15. Motorola Solutions may in its absolute discretion terminate eligibility due to failure to comply with the terms and conditions of this program.
- 16. Motorola Solutions reserves the right to request further data for validation, and will withhold payments subject to validation of data and/or recover monies already paid. (Total value of the e-voucher)
- 17. Motorola Solutions has absolute right to conduct an audit to the Participating Reseller & its end customers by requesting actual proof of purchase document.
- 18. In the event of any dispute, the decision of Motorola Solutions is final.