

**SAFETY  
BUILT FROM  
TRUST**



# IS YOUR EMERGENCY SERVICE DELIVERING AN OPTIMAL EXPERIENCE FOR VICTIMS?

## 5-QUESTION CHECKLIST

SOCIAL, ECONOMIC AND ENVIRONMENTAL FACTORS CONTINUE TO CHALLENGE EMERGENCY SERVICES AND IMPEDE ON THEIR ABILITY TO DELIVER THE BEST POSSIBLE SERVICE TO VICTIMS.



**MOTOROLA SOLUTIONS**

# THIS FIVE-QUESTION CHECKLIST WILL HELP YOU IDENTIFY AREAS IN WHICH TECHNOLOGY CAN IMPROVE YOUR ORGANISATION'S ABILITY TO DELIVER AN OPTIMAL VICTIM EXPERIENCE.

SELECT 'YES' OR 'NO' TO EACH OF THE QUESTIONS TO IDENTIFY IF YOUR SERVICE IS EXPOSED TO RISKS.

	QUESTION	YES / NO?	ASSOCIATED RISKS
1	Are frontline personnel expected to carry multiple devices?	<input type="checkbox"/> <input type="checkbox"/>	Personnel can be distracted by having to operate numerous devices, putting their safety and that of the public at risk.
2	Are high operational demand and limited frontline resources hampering your efforts to build trust and confidence within your community?	<input type="checkbox"/> <input type="checkbox"/>	An inflexible IT system architecture limits productivity, which may mean officers have to return to the station to complete operational tasks, potentially reducing the time they spend with victims.
3	As an incident unfolds is it easy to identify vital intelligence and inform all relevant parties without delay?	<input type="checkbox"/> <input type="checkbox"/>	A lack of information limits an officer's situational awareness, delaying resolutions and exposing everyone to increased danger.
4	Do your current processes overburden teams with manual and time-consuming paperwork?	<input type="checkbox"/> <input type="checkbox"/>	Too much time spent on administration reduces visibility, jeopardising public trust.
5	Can you efficiently capture and secure indisputable evidence at the scene of an incident?	<input type="checkbox"/> <input type="checkbox"/>	Transparency and accountability are questioned and the rate of prosecutions and convictions diminishes.

Did you expose any risks? Download a copy of our latest whitepaper, "Safety Built From Trust" to find out how technology can help you address these challenges and build safety within your community.

**SAFETY BUILT FROM TRUST WHITEPAPER** ▶

If you'd prefer to discuss your needs with a Motorola Solutions expert, [book a consultation today.](#)

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