



ARE YOUR COMMUNICATIONS OPERATIONS READY FOR DISASTER?

The time to prepare for a disaster is now. Review this key list of PSAP-related questions prior to a disaster to ensure your agency is ready to take on communications operations when relief is needed.

- Communications and Continuity of Operations (COOP): PSAPs must review and maintain up-to-date their agency's Emergency Plan with the latest lessons learned, technology updates and resources available. For more information, visit [FCC Emergency Planning PSAPs](#)
- Are all vehicles fueled?
- What are the mobile numbers for the supervisors at each of the PSAPs?
- What are the IP addresses and circuit IDs for the network?
- What are the contact numbers for equipment and network vendors?
- If a PSAP is damaged and has to evacuate, what is the evacuation plan?
- Where is the back-up equipment a PSAP may need?
- If remote access from a laptop is required, do I have all the information I need for access?
- Do the PSAPs have updated maps? Do the county coordinators have working copies of the maps in case they're needed at the Emergency Operations Center?
- Who is the person responsible at the individual PSAPs for making the critical decisions regarding evacuation? Who has that authority up front?
- What is the plan to bring in additional staffing resources should they be needed?
- What website addresses are needed (e.g., opening tickets)? What is the username and password for each?

