

Changes to ZEON Digital Network

Dear valued customer,

I am writing to inform you about important changes we are making to our Zeon Digital network.

Based on a detailed evaluation into ongoing management and operation of the Zeon network, Motorola Solutions has decided to wind down the service from now until eventually closing it at the end of 2019.

Motorola Solutions understands that this decision may impact your business after the closure of the network.

Consequently, we have put in place arrangements that allow our current Zeon Digital customers to transfer to the Orion network.

Migrating our current Zeon Digital customers onto the Orion network will enable us to continue to provide the highest levels of service and performance that you experience today.

The Orion network has the backing of a strong and stable partner network led by CSE CROSSCOM, MasterComm and Gencom who collectively have decades of experience in the communications industry across multiple verticals and customer requirements.

Motorola Solutions' industry leading voice communications technology and 24x7 support services will continue to be provided by our network operations control centre.

Through the continued investment in the Orion network by Motorola Solutions and the Orion Group, customers will gain access to an innovative communications system with the opportunity to access advanced applications to reach new levels of performance.

The transition to the Orion network will occur over an extended period running until the end of 2019 and there will be no interruption to your services throughout.

You will be contacted by one of the Orion Dealers, CSE Crosscom, Mastercom or Gencom to discuss your requirements and a transition plan.

I am available to discuss any questions you may have about this important change.

Thank you for your continued support and partnership.

Sincerely,
Martin Chappell
General Manager Channel Sales
Motorola Solutions, Australia and New Zealand